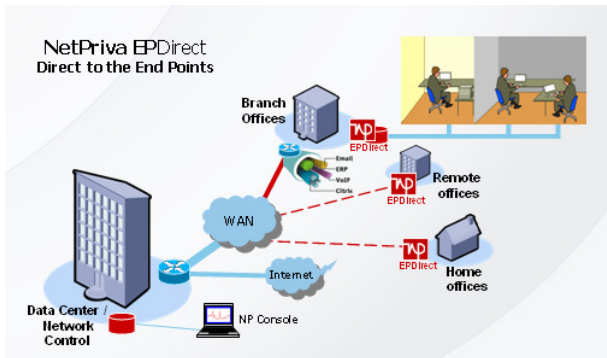


# NetPriva EPDirect™

## Branch office network performance solution

NetPriva EPDirect is end point software that delivers consistent application response direct to the desktops of remote office and branch office users of business critical applications without the need to install or configure a physical appliance.

This provides an effective and low cost solution to the problem of wide area network congestion and improves the user experience and productivity.



EPDirect provides policy-based network control to guarantee bandwidth and control latency, in particular jitter for real time applications such as voice and key business applications and users such as illustrated in the table.

User/ Application	WAN link %	Max. Jitter	Manager (Reports, KPI)	Sales (Quotes, Orders)	Admin (Accounts, Reports)
ERP/Citrix	40%	-	Guarantee		
MS Outlook	10%	-	Guarantee		
salesforce.com	10%	-	Guarantee	Guarantee	-
Voice (VoIP)	30%	50ms	Guarantee		
Other (e.g., file transfers)	10%	-	Guarantee	-	Guarantee

The effect of the NetPriva policy for an application is to provide the specified guaranteed minimum bandwidth to the application covered by the policy. It can be specified as a % of the WAN link bandwidth or as an absolute bandwidth in Kbps or Mbps.

The policy comes into operation whenever there is congestion on the link. The policy guarantees do not restrict the bandwidth of other applications on the link if there is no important application traffic, or no congestion on the link.

EPDirect provides highly granular real time network visibility and monitoring.

It also has the ability to replay per-second network scenarios from days or weeks ago, with instant drill down into the root causes of application performance issues.

EPDirect works even in secure (encrypted) traffic environments.

**Business benefits include:** users of important business applications in branch offices are more productive and customer service improves. Helpdesk and support costs are reduced. Infrastructure investments such as MPLS are extended and protected.

It's an economical solution for even the smallest remote office and branch office.

### Key features and benefits of NetPriva EPDirect:

- Application, User, and URL\* visibility supports drill down into network performance issues, audit usage, and fact based network capacity planning
- Per second real time and historical visibility allows identification of root cause of network congestion
- QoS policies by application, user, and URL\* *proactively* protect and guarantee bandwidth and minimize jitter for your important business applications and users
- Works in secure (encrypted) environments
- Easy system management through intuitive Management Console and reduced training and support costs
- No appliance costs. NetPriva EPDirect runs on Windows XP/2000 and Windows server 2003 platforms.
- Network statistics Collector / Policy Server may be centrally hosted\* or distributed.

### More information:

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